



SA – 806

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**II Semester B.B.M. Examination, April/May 2015
(Repeaters) (Prior to 2012-13)
Business Management
Paper – 2.5 : ORGANIZATIONAL BEHAVIOUR
(100 Marks – 2011-12 only/90 Marks – Prior to 2011-12)**

Time : 3 Hours

Max. Marks : 100/90

- Instructions :**
- 1) Answer should be written in **English only**.
 - 2) Section **A, B and C** to be answered by **all Repeaters**.
(90 marks)
 - 3) Section **D** to be answered by students of **2011-12 only**.
(100 marks)

SECTION – A

Answer **any 10** sub-questions. **Each** sub-question carries **2** marks. **(10×2=20)**

1. a) What is learning ?
- b) What is TQM ?
- c) What is job enrichment ?
- d) What is the meaning of 'self actualization needs' ?
- e) What is organisational development ?
- f) State the types of leadership styles.
- g) Define attitude.
- h) Give the meaning of interpersonal perception.
- i) What is globalisation ?
- j) What do you mean by group thinking ?
- k) What is extroversion ?
- l) What is an organisation ?

P.T.O.



SECTION – B

Answer **any five** questions. **Each** question carries **5** marks.

(5×5=25)

2. Explain the different approaches to the study of OB.
3. What are the stages of group life cycle ?
4. Discuss any five characteristics of OD.
5. What are the methods of Job satisfaction ?
6. What are the benefits of motivation ?
7. Give any five characteristics of job enrichment.
8. What are the reasons for individual resistance to change ?

SECTION – C

Answer **any three** questions. **Each** question carries **15** marks.

(3×15=45)

9. Explain the different types of groups.
10. Explain the McGregor's theory X and theory Y.
11. Briefly explain the importance of OB.
12. What are techniques of organisational development ?
13. Explain the factors affecting organisational change.

SECTION – D

To be answered by students of **2011-12 only**.

(1×10=10)

14. Explain the importance of leadership in organisation.
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