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IV Semester B.B.M. Examination, May 2017 (Repeaters) (Prior to 2013 – 14) BUSINESS MANAGEMENT

Paper - 4.5: Production and Operation Management

Time: 3 Hours Max. Marks: 100

Instruction: Answer should be written in English only.

SECTION - A

Answer any eight sub-questions of the following. Each question carries two marks.

 $(8 \times 2 = 16)$

- 1. a) What do you mean by Automation?
 - b) What is Mass Production?
 - c) What is plant layout?
 - d) What is Industrial Accident?
 - e) What is Material Management?
 - f) Define TQM.
 - g) What is waste management?
 - h) Expand PERT and CPM.
 - i) Give the meaning of productivity.
 - j) What do you mean by Inventory Management?

SECTION - B

Answer any 3 questions of the following. Each question carries eight marks. (3x8=24)

- 2. Discuss the objectives of production and operations management.
- 3. Explain the factors to be considered while selecting a suitable location.
- 4. Explain the benefits of Inventory Management.
- 5. Explain the various types of productivity.
- 6. What is the scope of production management?



SECTION-C

Answer any four questions. Each question carries fifteen marks.

 $(4 \times 15 = 60)$

- 7. Explain the different types of automation.
- 8. Discuss various types of factory building.
- 9. Explain the factors determining production control.
- 10. Explain the principles of purchasing.
- 11. Explain various types of maintenance.