



UN – 461

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V Semester B.B.M. Examination, Nov./Dec. 2015

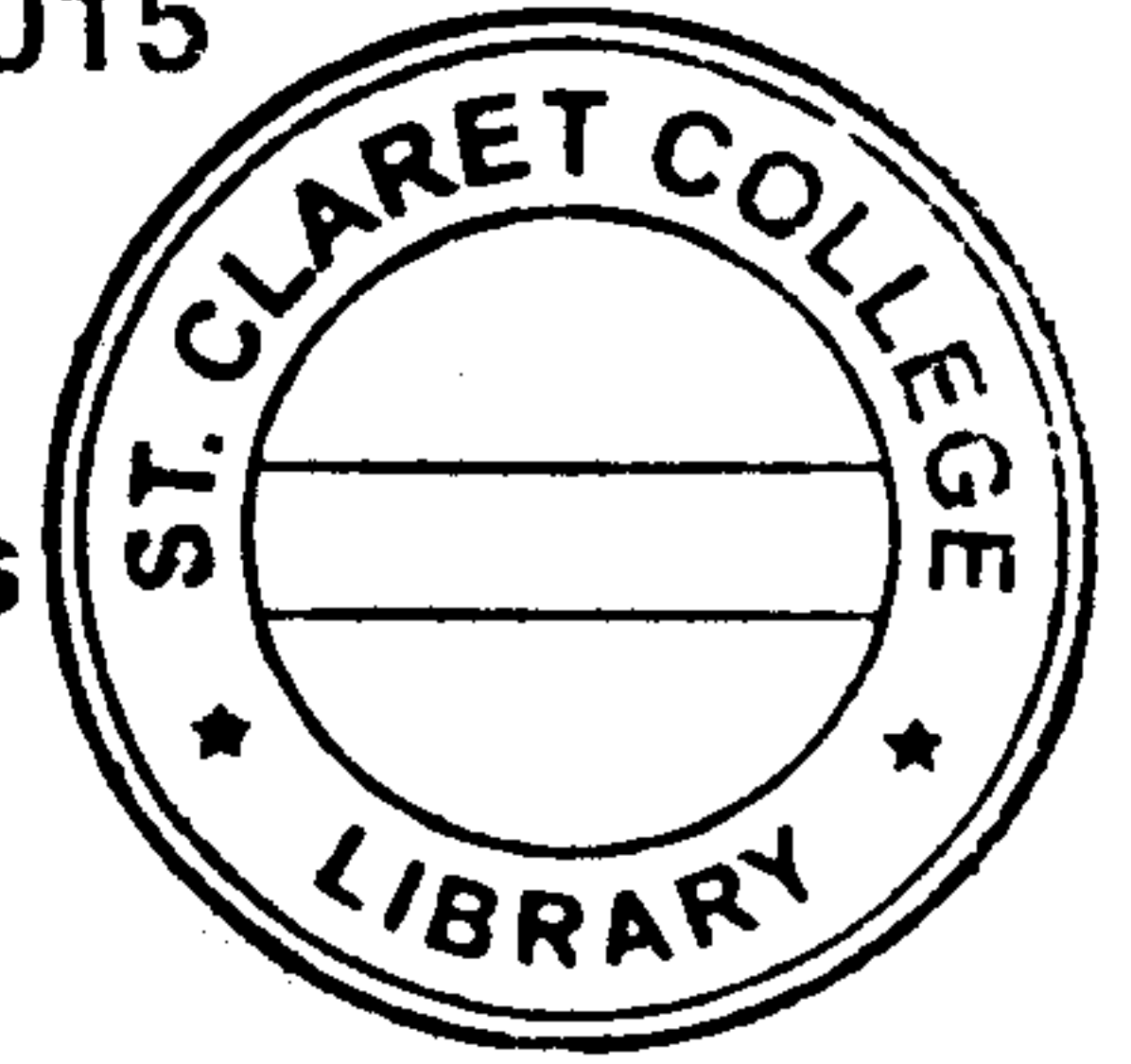
(Prior to 2014-15) (Repeaters)

BUSINESS MANAGEMENT

5.7 : E – 1 : Paper – II : Industrial Relations

100 Marks : 2013-14 Only

90 Marks : Prior to 2013-14



Time : 3 Hours

Max. Marks : 100/90

Instructions : 1) Answers should be written only in **English**.

2) Sections **A, B** and **C** to be answered by **all repeaters**.
(90 marks)

3) Section **D** to be answered by students of **2013-14** only.

SECTION – A

Answer **any ten** sub-questions. **Each** sub-question carries **2** marks.

(10×2=20)

1. a) Define "Trade Union".
- b) Mention any two objectives of industrial relations.
- c) What is bargaining power ?
- d) What is lockout ?
- e) What do you mean by arbitration ?
- f) List two prerequisites for effective participation in Management.
- g) Give two causes of industrial conflicts.
- h) Define "Grievance".
- i) What is employee discipline ?
- j) What do you mean by punishment ?
- k) State 2 reasons for employees to join trade Union.
- l) What do you mean by settlement ?

P.T.O.



SECTION – B

Answer **any five** questions. **Each** question carries **5** marks.

(5×5=25)

2. Explain the causes of poor industrial relations.
3. What are the impacts of globalisation on trade unionism in India ?
4. Explain the objectives and importance of Trade Unions.
5. Explain the prerequisites of collective bargaining.
6. Briefly explain the causes of misconduct.
7. Briefly explain the need for grievance redressal.
8. Discuss the factors influencing workers participation in management.

SECTION – C

Answer **any three** questions. **Each** question carries **15** marks.

(3×15=45)

9. Explain the objectives and importance of industrial relations.
10. Discuss the reasons for employees to join Trade Unions.
11. Briefly explain the different steps of a grievance procedure.
12. How do you prevent industrial conflicts ? Explain.
13. Briefly explain the various types/forms of workers participation in Management.

SECTION – D

(To be answered by students of **2013-14** only) :

(10×1=10)

14. Explain the different types of punishments.
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