Roll No:
Date: __/__/____

St. Claret College

Autonomous, Bengaluru

ST. CLARET COLLEGE LIBRARY Bengaluru-13 AUTONOMOUS

UG END SEMESTER EXAMINATION-MAY 2026
B.A. IV SEMESTER
SO 425: SOCIOLOGY OF SOCIAL SERVICE ORGANISATION & MANAGEMENT

24

TIME: 3 hours. **MAX. MARKS: 80**

This paper contains TWO printed pages and FOUR parts

Instructions:
1. **Verify and ensure that the question paper is completely printed.**
2. **Any discrepancies or questions about the exam paper must be reported to the COE within 1 hour after the examination.**
3. **Students must check the course title and course code before answering the questions.**

PART-A

Answer ALL questions. Each answer carries ONE mark. **[1 x 10 = 10]**

1. Which of the following operate without government control?
   a. Public schools b. State Universities c. Non-Profit Organizations d. Autonomous bodies
2. Which of the following are embedded in social relationships?
   a. Capital b. Capacities c. Caption d. Social Capital
3. In which type of the following approaches the Board forms committees to handle administrative tasks.
   a. Management Team Model b. Controlled model c. Integrated model d. Situational Model
4. Which one of the following are key principles of resource mobilization?
   a. Individualism b. Spirituality c. Emotional Quotient d. Diversity of Funding Sources
5. Which among the following refers to a method or plan for achieving an end?
   a. Reporting b. Strategy c. Strata d. Static
6. The NGO that involves open sharing of information about it's activities, financial status, and decision-making processes are referred to as:
   a. Transnational b. Transcending c. Transparent d. Transformational
7. 'Markets no longer need to be defined in terms of geographic proximity and, in some circumstances, the location of transactions and organizations has become indeterminate'. Which one of the following concepts is best suited for this statement?
   a. Border area b. Disorder c. Globalization d. Preparation
8. Which of the following initiative is taken by NASSCOM foundation to empower NGOs?
   a. Tech for Progress b. Tech for Good d. Tech at Ease e. Tech for Everyone

9. Who is the president of RUDSET?
   a. Veerappa b. Dr. Sudarshan c. Dr. D. Veerendra Heggade d. Dr. Subramanya

10. Which one of the following is required to accept foreign contribution by an organisation according to FCRA 2010?
   a. Recognition b. Registration c. Reorganization d. Recommendation

Part-B

Answer any FIVE questions. Each answer carries TWO marks. **[2 x 5= 10]**

11. Mention any two CSR initiatives.
12. Define NGO.
13. Give the meaning of human resource management.
14. Mention two ways to raise funds.
15. What are the challenges faced by NGOs?
16. Describe any two sustainable development goals.
17. State any two contributions of Vivekananda Girijana Kalyana Kendra.

PART-C

Answer any FOUR questions. Each answer carries FIVE marks. **[5 x 4 = 20]**

18. Describe any five types of NGOs.
19. Examine the role of NGOs in poverty alleviation.
20. Discuss advocacy strategies followed by NGOs.
21. Bring out the significant changes due to digitalization in NGO operations.
22. Highlight the need to maintain accountability in NGOs. With the help of case studies illustrate the challenges that NGOs face while chasing accountability.
23. Write a short note on Society Registration Act 1860.

PART-D

Answer any FOUR questions. Each answer carries TEN marks. **[10 x 4 = 40]**

24. Write a detailed note the on Resource Mobilization Theory.
25. Examine the Governance models and leadership in NGOs.
26. "Human Resource Management is crucial for managing an NGO". Explain
27. Explain the methods used to conduct impact assessment of NGOs with case studies.
28. Bring out the impact of globalization on NGOs.
29. Discuss the FCRA, 2010 and its impact on NGOs.