Roll No:
Date: __/__/____

St. Claret College

Autonomous, Bengaluru

UG END SEMESTER EXAMINATION-MAY 2026

B. COM TOURISM AND TRAVEL MANAGMENT VI SEMESTER

BCT 4325: CARGO MANAGEMENT

30

TIME: 3 hours. **MAX. MARKS: 80**

This paper contains THREE printed pages and FOUR parts

Instructions:

1. **Verify and ensure that the question paper is completely printed.**
2. **Any discrepancies or questions about the exam paper must be reported to the COE within 1 hour after the examination.**
3. **Students must check the course title and course code before answering the questions.**

PART-A

Answer ALL questions. Each answer carries ONE mark. **[10 x1 =10]**

1. What is the primary purpose of a cargo manifest in aviation?
   a. To detail the route of the flight
   b. To list the passengers onboard
   c. To provide a detailed list of all cargo on the flight
   d. To outline the flight crew's duties

2. Which document is used to record the weight of cargo loaded onto an aircraft?
   a. Flight Plan b. Load Sheet c. Cargo Manifest d. Bill of Lading

3. What does the term "ULD" stand for in cargo operations?
   a. Universal Load Device b. Unit Load Device
   c. Unloading Load Device d. Uniform Loading Device

4. What is the main purpose of the cargo manifestation in the event of an emergency?
   a. To provide a list of passengers
   b. Providing information about the cargo for rescue operations
   c. To ensure the accurate handling of emergency cargo
   d. To assist in the recovery of lost items

5. LCL stands for
   a. Less than Container Load b. Low Container Load
   c. Lesser than Container Load d. Limited Container Load

6. .....is a legal document issued by a carrier to a shipper that serves as a receipt, contract of carriage, and document of title for goods being transported.
   a. Cargo Manifest
   b House Airway Bill
   c. Master Airway Bill
   d. Bill of Lading

7. How many channels are there in the Customs check?
   a. 3 Channels.
   b. 2 Channels.
   c. Only 1 channel.
   d. 4 channels.

8. Membership in FIATA is
   a. Limited to National Freight Forwarders Associations.
   b. Limited to national freight forwarders and freight forwarding firms
   c. Limited to freight forward firms
   d. Open to Customs and firms specialising in warehousing, trucking and brokerage services

9. Which of the following is not a service provided by an IATA Cargo Agent?
   a. Fill out the necessary documents before air transportation
   b. Prepare airline documents, i.e. complete Air Waybill including charges.
   c. Ensure that packaging certificates and declarations comply with government and IATA regulations
   d. Check that export and import licenses are in order and comply fully with Government regulations

10. EDI stands for
   a. Electronic Data Interchange
   b. Electronic Data Incharge
   b. Electronic Data Invoice
   d. Electronic Data Interphase

PART-B

Answer any THREE questions. Each answer carries EIGHT marks. **[3x 8= 24]**

11. Describe different modes of transport.
12. What is an Airway Bill? Mention the contents of the Airway Bill.
13. Explain the different types and their advantages of containerization.
14. Examine the customs clearance process in India.
15. Illustrate the importance of industry certifications and skill enhancers in the cargo industry.

PART-C

Answer any THREE questions. Each answer carries TWELVE marks. **[3x 12 = 36]**

16. Discuss types of cargo with suitable examples.
17. Explain the procedure involved in air cargo booking and reservation.
18. Write a note detailed on cargo handling equipment at the ports.
19. Describe various documents required for Export and Import.
20. Discuss the career opportunities in cargo and logistics sector.

PART-D

21. Answer All the sub questions. This section carries TEN marks. **[1 x 10 = 10]**

Case Study on Dangerous Goods

Dangerous goods are substances or materials that pose a risk to health, safety, property, or the environment during transportation or handling. According to international regulations such as those by the United Nations, dangerous goods are classified into different categories based on their hazards.

Case Study: Transport of Hazardous Chemicals

Background:
A logistics company was assigned to transport industrial chemicals from a manufacturing plant to a port for export. The shipment included flammable liquids, compressed gases, and corrosive substances.

Incident Description

During transportation, improper labeling and inadequate packaging of flammable liquids (Class 3) led to leakage. The vapors ignited due to a spark from nearby equipment, causing a fire accident.

Analysis of the Situation

- **Cause:** Lack of proper packaging and labeling
- **Violation:** Non-compliance with UN safety guidelines
- **Impact:** Property damage, safety risks to workers, environmental pollution

Preventive Measures

- Proper classification and labeling of all dangerous goods
- Use of approved packaging materials
- Training of personnel in hazardous material handling
- Compliance with international safety standards
- Emergency response planning

Question 1 : Explain the classification of dangerous goods. (5 Marks)

Question 2: Describe the risks associated with transporting dangerous goods. (5 Marks)