

St. Clare College

Autonomous, Bengaluru

PG END SEMESTER EXAMINATION-JUNE/JULY 2026

MSW: IV SEMESTER

MSW 4225: ORGANIZATIONAL BEHAVIOUR AND ORGANIZATIONAL DEVELOPMENT

TIME: 3 hours.

MAX. MARKS: 70

This paper contains one printed page and three parts

Instructions:

1. Verify and ensure that the question paper is completely printed.
2. Any discrepancies or questions about the exam paper must be reported to the COE within 1 hour after the examination.
3. Students must check the course title and course code before answering the questions.

PART-A

Answer FOUR questions out of SIX. Each answer carries FIVE marks.

[5x4 = 20]

1. List the nine Enneagram personality types.
2. List the components of assertive behaviour.
3. Differentiate between reinforcement and punishment.
4. Discuss the roles of a leader in an organization.
5. Discuss resistance to change and its causes.
6. Discuss any five tools of organizational diagnosis.

PART-B

Answer any TWO questions out of THREE. Each answer carries TEN marks

[10x2=20]

7. Mention the stages of group formation.
8. Explain the causes and types of organizational conflict.
9. Explain the role of Quality Circles and TQM in organizations.

PART-C

Answer any TWO questions out of THREE. Each answer carries FIFTEEN marks

[15X2=30]

10. Compare and evaluate major theories of motivation and their application in organizations.
11. Explain strategic interventions and organizational transformation in the context of modern organizations.
12. Discuss cultural change, self-designing organizations, and organizational learning as strategic interventions.

Roll No:

Date:

