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SA – 440

II Semester B.Com./B.B.M./B.H.M. Examination, April/May 2015  
(Repeaters) (2010-11 and Onwards)  
LANGUAGE ENGLISH – II  
(100-11-12 and Onwards)  
(90- Prior to 11-12)

Time : 3 Hours

Max. Marks : 100/90

- Instructions :** A) Answer **all** the questions.  
B) Mention the question numbers **correctly**.  
C) i) Students writing for **100** marks need to answer **any two** of the **main** question No. **III**.  
ii) Students writing for **90** marks need to answer **any one** of the main question No. **III**.

PART – A

(Course Book - Literary Component)

- I. Answer **any seven** of the following in **one** or **two** sentences **each** : (7×2=14)
- 1) Why could the students not hear the voice of the teacher in the poem, 'To a Student' ?
  - 2) Where would the soldiers long to go in the poem 'Survivors' ?
  - 3) In the lesson 'The Ensign', what was Sergeant Hornus' only ambition in life ?
  - 4) What do the Shastras teach, as mentioned in the lesson 'On Ahimsa' ?
  - 5) Mention the assignment given to Stanley in the lesson 'Stanley finds Livingstone'.
  - 6) Kailash-Manasa Sarovar yatra is a special one to Hindus, why ?
  - 7) The highest score recorded before Pele was \_\_\_\_\_ by \_\_\_\_\_
    - a) 500, Jimmy MacCrory
    - b) 500, John MacCrory
    - c) 900, John Macenroe

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- 8) Who were the three comedians identified by Mr. Wells ? And why were they called so ?
- 9) How would Cosby react whenever he was forced by his father to listen to music ?

II. Answer **any four** of the following in about **a page each** : (4×5=20)

- 1) What picture of violence do you get in the poem 'To a Student' ?
- 2) Describe the army at the Metz, in the lesson 'The Ensign'.
- 3) Write in detail the difficulties faced by Stanley with the Natives, who accompanied him.
- 4) Discuss the myths surrounding the Kailash yatra as mentioned by Shinkre.
- 5) Describe Pele's state of mind when he was about to score his 1000<sup>th</sup> goal ?
- 6) How did Cosby become a victim of the great American trap ?

III. Students writing for **100** marks need to answer **any two** of the following in **two pages each** : (2×10=20)

Students writing for **90** marks need to answer **any one** of the following in **two pages each** : (1×10=10)

- 1) 'Survivors' is a satirical portrayal of life. Discuss.
- 2) Describe Shinkre's yatra to Kailash-Manasa Sarovar.
- 3) Write about M. K. Gandhi's views on ahimsa.
- 4) Discuss the circumstances that led the authorities to change the rules of the Sixth Form poetry contest.

IV. Do as directed : (6×1=6)

A) Choose the appropriate word/expression closest in meaning to **each** of the words given below :

- 1) Mutilate
  - a) Disfigure
  - b) Multiply
  - c) Mutate.



2) Convalescing

- a) Suffering from
- b) Recovering from
- c) Trying to sleep

B) Fill in the blanks with the appropriate word :

- 1) The ball was \_\_\_\_\_ swiftly to Pele. (past, passed)
- 2) Every year the college organises an \_\_\_\_\_. (pilgrimage, excursion)

C) Use the following phrases in sentences of your own :

- 1) To turn up
- 2) To pull through.

PART – B

(Work Book - Communication Skills)

- V. 1) Change the following sentences into **indirect speech** : 2
- a) She said, "I want to borrow your text book".
  - b) He said to me "where are you going" ?
- 2) Rewrite the following sentences in **passive voice** : 2
- a) Students submitted their assignments.
  - b) The University announced the results.
- 3) Rewrite the following in a single sentence using the linker 'moreover' : 1
- She came late to the class. She had not completed her assignment.
- 4) Frame a suitable 'wh' question to get the underlined word/s as the answer : 1
- The City Central library is located in Cubbon Park.
- 5) Add a suitable question tag to the following statement : 1
- Sam is not coming to the party, \_\_\_\_\_





VI. Read the following passage carefully and answer the questions which follow :

Are you hungry ? Would you like a steaming hot, home-cooked meal for lunch ? Impossible ? Not at all, if you are in Mumbai. Every day, an army of nearly five thousand *dabbawalas* collects and delivers 1,75,000 to 2,00,000 lunch packages within hours by means of a unique, simple and highly efficient system which is 125 years old. They will deliver your meal at your desk at 12.30 p.m. on the dot, served hot, of course.

After the customer leaves home, the lunch is packed into a tiffin box. A colour coded notation on the handle identifies its owner and destination. Once the *dabbawala* has picked up the tiffin, he moves fast using a combination of bicycles, trains and his two feet. The entire system depends on teamwork and meticulous timing. Tiffin boxes are collected from homes between 7 and 9 a.m. and taken to the nearest railway station. At various stations they are hauled onto platforms and sorted out for area-wise distribution. The charge for this extraordinary service is a nominal Rs. 150 to 300 per month.

The brilliance of the system lies in its simplicity. The *dabbawalas* have their own unique system of sorting which is colour - coded. Mistakes are rare - may be one in about eight million deliveries.

Their impressive performance has made the *dabbawalas* the subject of study in many business schools in India and abroad, where they have been invited to give guest lectures. The BBC has produced a documentary on them, and Prince Charles, during his visit to India, visited them and he had to fit in with their schedule, since their timing is too precise to permit any flexibility. Most remarkably in the eyes of the Westerners the success of the *dabbawala* trade has involved no advanced technology. What makes the system even more admirable is the fact that the average *dabbawala* is semi-literate, sometimes having studied only up to class 7. The system accommodates those who didn't or couldn't finish their studies.



Apart from commitment and dedication, each *dabbawala*, like any other businessman had to bring some capital with him. The minimum investment is two bicycles (approximately Rs. 4,000), a wooden crate for the tiffin-boxes (Rs. 500), at least one white cotton kurta-pyjama (Rs. 600), and Rs. 20 for the trademark Gandhi *topi*. The next time you are in Mumbai, look out for the *dabbawalas*. If you are interested, you will find them only too willing to share their experiences with you.

- A) 1) What is the one factor that makes the dabbawala system brilliant ? 1  
2) Why is the system studied by business schools ? 1  
3) What are the different modes of transport they depend on ? 1  
4) How much do the dabbawalas invest in this business ? 1  
5) Give one example that they are very precise with their timings. 1  
6) Is the system economical ? 1
- B) 1) Describe the entrepreneurial skills exhibited in this business. 2  
2) What is the most admirable fact of the system ? 2

VII. 1) Write a paragraph in about **80 to 100** words reflecting on 'Teenage' a very important phase of our life. Use the following hints given below : 5

- Age between childhood and youth
- Period of transition-so confusion
- Growing to the realities around
- Peer influence
- Formation of personality.

2) Write a paragraph in about **80 to 100** words persuading the reader to give up smoking. 5

Smoking - injurious - to health - causes cancer - life span reduced - affects family - financial problem - suffering - self people around. Develop Good habits - life worth living.





VIII. Summarise the following passage. Your summary should have at least four main ideas. Give a suitable title to the summary.

5

Colours have a lasting effect on people. At present, major companies spend millions of rupees in deciding what colours are the most effective when marketing their products. This is because colours have a strong influence on the customer's psychology and purchase decision.

Nowadays we can buy radios and electric fans in lavender and pink. Restaurants emphasise on the use of flowers and colourful interiors. Cars also have different colours. Part of the importance of the colour of an object is due to the fact that the colour affects the way one feels about it.

Popular colours change because fashion influences everything. In fact, a new colour often springs from the fashion industry. People get used to seeing the colours on clothing or towels; they are ready to accept those colours in carpets, refrigerators or cars. Colour - analysis consultants have been very successful in recent years.

IX. Do as directed :

1) What enquiries would you make in the following situations ?

a) Enquire in the college office whether the exams have been postponed.

1

b) Enquire at the courier office about the delivery of the letter.

1

2) Read the following telephone conversation and organise the message in the format given :

3

Rahul Chopra : Hello ! I'm calling from Dandellion Publications. May I please have a word with Mr. Vivek Khanna ?

Secretary : I'm sorry Sir. Mr. Vivek is busy in a meeting at the moment, however I can take a message for you !

Rahul Chopra : Sure, please tell him that his order for 60 copies of the book "Reading the Mahatma" is ready. He can collect it any day.



Secretary : Alright Sir, can you please give me your contact number.

Rahul Chopra : 9880075832. Thank you.

Secretary : Thank you sir! Have a nice day.

Message for :

Message from :

Information :

Contact no. :

- 3) You are required to attend a meeting arranged by the Writer's Club of your college. You have to leave college due to an emergency. Write a message to the President of the club.

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- Your inability to attend the meeting.
  - Your ppt will be presented by Ms. Asha
  - Your review of the new book will be sent by mail.
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