



QP – 488

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III Semester B.Com. Examination, March/April 2022  
(CBCS) (2021 – 22 and Onwards) (Fresh)  
**TOURISM AND TRAVEL MANAGEMENT**  
Paper – 3.6 : Hospitality Management

Time : 3 Hours

Max. Marks : 70

**Instruction :** Answer either only in **English** or in **Kannada**.

SECTION – A

Answer **any 5** questions out of **6**. **Each** question carries **2** marks.

(5×2=10)

1. a) What is Hospitality ?
- b) Expand HRACC and FHRAI.
- c) Mention any 3 responsibilities of Front office department.
- d) What are the jobs available in hospitality industry ?
- e) What do you understand the term sustainability ?
- f) List out the types of Rooms.

SECTION – B

Answer **any 3** questions out of **4**. **Each** question carries **five** marks.

(3×5=15)

2. Explain the scope of hospitality industry.
3. Discriminate the classifications of hotels on the basic of size and plan.
4. How can we make hospitality industry more sustainable ?
5. Explain the various types of menu with their advantages and disadvantages.

SECTION – C

Answer **any 3** questions out of **4**. **Each** question carries **15** marks.

(3×15=45)

6. Describe the origin and historical evolution of hospitality industry in India.
  7. Evaluate the key responsibilities of Human Resource Management and Food Production Departments.
  8. Mention the role of DOT and FHRAI in hospitality industry.
  9. Briefly explain the best sustainable practice in hotel industry.
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