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**III Semester B.Com. Examination, March/April 2023
(NEP) (Freshers) (2022 – 23 and Onwards)
TOURISM AND TRAVEL MANAGEMENT
Paper – 3.3 : Fundamentals of Airlines Industry**

Time : 2½ Hours

Max. Marks : 60

Instruction : Answers to be written in English only.

SECTION – A

1. Answer **any 6** questions out of 8. **Each** question carries **two** marks. **(6×2=12)**

- a) What is an aircraft ?
- b) What is cockpit ?
- c) Name any two civil aircraft manufacturing companies.
- d) What is baggage ?
- e) Expand IATA.
- f) Who is an infant passenger ?
- g) What is landside ?
- h) What is a Tarmac ?



SECTION – B

Answer **any 3** questions out of 5. **Each** question carries **four** marks. **(3×4=12)**

2. Discuss the major players in the Indian airline industry.
3. Differentiate between aircraft and airplane.
4. Discuss the different types of airports.
5. Explain the flight cancellation and denied boarding compensation procedures.
6. Mention the major facilities in an airport.

P.T.O.



SECTION – C

Answer **any 3** questions out of 5. **Each** question carries **twelve** marks. **(3×12=36)**

7. Bring out the development of air transportation in India.
 8. Explain the various components of an aircraft and their uses.
 9. Elucidate the check in formalities and in flight services.
 10. Discuss the various passenger services and passenger handling procedure.
 11. Describe the various regulatory bodies in the aviation sector.
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