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IV Semester B.Com. Examination, May 2016 (Semester Scheme) (Repeaters) (2013 – 14 and Onwards) COMMERCE

Paper – 4.2 : Part – B : Corporate Communication

Time: 1 ½ Hours

Max. Marks: 50

Instruction: Answer should be written in English only.

SECTION - A

Answer any ten sub-questions of the following. Each sub-question carries two marks. ($10\times2=20$)

- 1. a) What do you mean by Corporate Communication?
 - b) What is the object of interview?
 - c) Mention any two advantages of effective secretarial correspondance.
 - d) What do you mean by transfer of shares?
 - e) Give the meaning of office note.
 - f) What do you mean by inter departmental communication?
 - g) What is laptop?
 - h) What is teleconference?
 - i) What is Electronic storage device?
 - j) What do you mean by showcause notice?
 - k) What is event management?
 - I) State any two functions of Public Relations.

P.T.O.



SECTION - B

Answer any three questions. Each question carries ten marks.

 $(3 \times 10 = 30)$

- 2. Draft a termination letter from H.R. Manager of a company to the candidate by stating the valid reasons for termination.
- 3. Draft an office order regarding transfer of an employee from Head office to take over the charge of their independent business unit.
- 4. Explain the advantages and disadvantages of E-commerce.
- 5. Explain briefly the process of Public relation.
