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V Semester B.Com. Examination, November/December 2013 (Semester Scheme) (2013-14 & Onwards) COMMERCE

Paper - 5.6: (Elective - II): Marketing Research

Time: 3 Hours

Max. Marks: 100

Instruction: Answer should be written completely in English or in Kannada.

SECTION - A

1. Answer any 8 sub-questions. Each sub-question carries 2 marks.

 $(8 \times 2 = 16)$

- a) What do you mean by Marketing Research?
- b) What is secondary data?
- c) Define sample size.
- d) What is questionnaire?
- e) Give the meaning of observation method.
- f) Define convenience sampling.
- g) What do you mean by Interpretation of data?
- h) What is customer data base?
- i) What is processing of data?
- j) What is coding?

SECTION - B

Answer any 3 questions. Each question carries 8 marks.

 $(3\times8=24)$

- 2. What are the Limitations of Marketing Research?
- 3. Write a note on Sampling Error.



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- 4. Mention the steps involved in Technique of Interpretation.
- 5. State the various uses of customer data base.
- 6. Write short note on Internet Marketing Research.

SECTION - C

Answer any four questions. Each question carries 15 marks.

 $(4 \times 15 = 60)$

- 7. Explain the contents of a Report.
- 8. Explain the methods of data collection in Marketing Research.
- 9. What are the objectives of Marketing research? Discuss the scope of Marketing research.
- 10. Explain the various methods of sampling.
- 11. Write short note on:
 - a) Distribution Research
 - b) Sampling design
 - c) Uses of Internet.

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