# NS – 461

# 75

## V Semester B.Com. Examination, Nov./Dec. 2016 (Repeaters) (2014 – 15 and Onwards) COMMERCE

### 5.6 : Elective – Paper – II : Human Resource Development

Time : 3 Hours

Max. Marks: 100

CO

LIRRA

Instruction : Answer should be completely either in English or Kannada.

#### SECTION-A

Answer any ten sub-questions. Each sub-question carries two marks. (2×10=20)

- 1. a) What is human resource?
  - b) Name any four benefits of training to the organisation
  - c) Write any two goals of organisational development.
  - d) What is managing resistance?
  - e) What do you mean by private counseling?
  - f) What is advising?
  - g) What is Steering Committee ?
  - h) What is management development?
  - i) What do you mean by strokes?
  - j) What is training?
  - k) Mention the different stages of ego.
  - What is job rotation ?

#### SECTION - B

#### Answer any four questions. Each question carries eight marks.

(8×4=32)

- 2. Explain the importance of HRD.
- 3. Explain the differences between training and development.
- 4. Explain various types of change.

- 5. Discuss various types of transactions.
- 6. What are the objectives of counseling?

### SECTION-C

Answer any three questions. Each question carries sixteen marks.

 $(16 \times 3 = 48)$ 

- 7. Explain recent trends in HRD and use of computers and internet.
- 8. Discuss off-the job techniques of management development.
- 9. Explain the philosophy of transactional analysis.
- 10. Explain the functions of HRD manager.