



MS – 403

-71-

VI Semester B.Com. Examination, May/June 2014

(Semester Scheme)

(Fresh) (2013-14 Only)

Commerce

Elective Paper-4(d) : HUMAN RESOURCE DEVELOPMENT

Time : 3 Hours

Max. Marks : 100

Instruction : Answer should be either in English or Kannada only.

SECTION – A

Answer **any eight** sub-questions. **Each** Sub-question carries **2** marks. (8×2=16)

1. a) What is TQM ?
- b) What is work committee ?
- c) What is interview ?
- d) Give the meaning of attitude.
- e) What is on the Job training ?
- f) What is fatigue ?
- g) What is Halsey plan ?
- h) What is job environment ?
- i) What are the types of Training ?
- j) What is labour Turnover ?



SECTION – B

Answer **any three** questions. **Each** question carries **8** marks. (3×8=24)

2. Briefly explain the M.B.O. steps.
3. What are the differences between training and development.
4. Explain the functions of HRD.

P.T.O.



5. Briefly explain the process of knowledge management.
6. Write the advantages of piece wage system.

SECTION – C

Answer **any four** questions. **Each** question carries **15** marks.

(4×15=60)

7. Explain causes and effects of labour Turnover.
8. Explain the different methods of performance appraisal.
9. Explain the function of HRD.
10. Explain job analysis and job design.
11. What is recruitment ? Explain its sources.