



16

NP – 286

II Semester B.Com. Examination, August/September 2023
(NEP Scheme)

TOURISM AND TRAVEL MANAGEMENT
Paper – 2.3 : Tour Operations Management

Time : 2½ Hours

Max. Marks : 60

Instruction : Answers can be written in **English**.

SECTION – A

1. Answer **any six** of the following. **Each** question carries **two** marks. (6×2=12)

- Define tour operator.
- What is VISA processing ?
- Who is an inbound tour operator ?
- What is an implant travel agency ?
- What is a passport ?
- Expand TAFI and TAAI.
- What is an online travel agency ?
- Expand IATA.



SECTION – B

Answer **any three** of the following. **Each** question carries **four** marks. (3×4=12)

- Mention the different types of travel agency and tour operator.
- Present the department roles and responsibilities of a travel agency.
- Write a note on the importance of travel insurance.
- List out the various components of a tour package.
- Write a note on any two tourism organisations.

P.T.O.



SECTION – C

Answer **any three** of the following. **Each** question carries **twelve** marks. **(3×12=36)**

7. Present the history of travel trade industry.
 8. Explain the functions of travel agency and tour operators.
 9. Comment on the job opportunities in the travel trade sector for graduates.
 10. Explain the steps in preparing an itinerary.
 11. What are the different types of package tours ?
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